Attorney Docket No.: O64695 U.S. Application No.: 09/864,457

AMENDMENTS TO THE SPECIFICATION

Please amend the specification by adding after line 22, on page 6:

Fig. 6 is a flowchart showing a service supply process according to an exemplary embodiment of the present invention.

Please amend the specification by adding after line 5, on page 19:

Finally, Fig. 6 shows various operations of a generic service supply process, according to an exemplary embodiment of the present invention. For example, supplier information (e.g., information related to a medical specialist 90, Fig. 1) can be acquired by a customer (e.g., a general practitioner 80, Fig. 1), S610. The supplier can acquire customer information, S620. The customer and supplier can then correspond using at least the acquired information, S630. A service can be supplied to the customer from the supplier via a network, S640.